

## **Our Returns Policy**

Given the nature of our custom manufacturing of products to fit your needs, we do not offer a refund or credit on a purchase once the order is confirmed and product order is in que. Unless the material has a manufacturing defect or an error that we cannot help you to resolve.

We will assess each return or credit requests on their merits and per case basis. The issue for the defective or missing product needs to be brought to our attention within 5 days of its receipt.

We reserve the right to refuse any refunds for objective reasons.